

Your health matters to us!






How we're working to improve your care

We want to make sure you receive care that is personalized to you. To better understand how we can support you, we will ask you to complete a quick, 13-question survey called the **Patient Activation Measure® (PAM®)**.




What is PAM?

PAM asks questions about how you manage your health.

-  There are no right or wrong answers
-  Your responses will not affect your Medicare coverage or benefits
-  Your responses will help us better support you

How does it work?

Completing PAM is a quick, simple task. Here's what to expect:

-  Our care team may ask you to answer PAM questions multiple times throughout the year
-  We may give you the survey over the phone, in person during an appointment or in another format
-  We may follow up to discuss your responses to the survey questions

Please reach out if you have any questions, concerns or feedback.